

Case Study – CreditFix

Challenge

CreditFix are the UK Debt Experts that create tailored support to ever persons individual circumstances to help people secure a life after debt.

As a rapidly growing business that has expanded both organically and via acquisition, including expanding into several overseas territories, there has been a growing demand on business technology needs. The demands on the IT team to provide the business with 100% availability, including a busy contact centre, means that the team has required evolving skills as they adapt the changing technology landscape.

This growth created gaps across various teams within the business specifically within the service desk and infrastructure teams as well as the software development team.

Solution

Barry and the team spent time getting to know the business and its growth plans building relationships and trust with the hiring managers across each team to discuss the technical and personality requirements for each area.

Each position was bespoke to a different department. With an urgency to fill every role we created a recruitment plan with the Head of Infrastructure creating a timeline that would allow for adequate onboarding of each hire.

As Barry demonstrated his understanding of business requirements and delivered the right calibre of candidates, we were asked to support other teams throughout the organization.

Results

I wanted to share my recent positive experience with Barry from Net Talent, who provided me with four quality staff members in support, infrastructure, and senior web development.

I highly recommend his services if you are struggling to find good staff. Barry has a great track record of providing me with various candidates for several years and helped me secure this role. If you need any further information, please feel free to reach out to me.

Stephen Newlands, Head of Infrastructure & Security – CreditFix

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